3. Family and Community Services Cluster

Agency	Expenses			Capital Expenditure		
	2013-14 Revised $m	2014-15 Budget $m	Var. %	2013-14 Revised $m	2014-15 Budget $m	Var. %
Department of Family and Community Services						
Service Group						
Community Support for People with Disability, their Family and Carers	789.9	853.4	8.0	5.0	9.3	84.9
Short-term Interventions for People with Disability, their Family and Carers	381.9	408.4	6.9	5.2	11.1	111.8
Supported Accommodation for People with Disability	1,516.7	1,630.6	7.5	109.7	183.0	66.8
Targeted Earlier Intervention for Vulnerable Children, Young People and Families	246.2	257.7	4.6	4.8	4.1	(14.5)
Statutory Child Protection	444.1	451.1	1.6	7.5	16.0	113.9
Out-of-Home Care for Vulnerable Children and Young People	817.3	852.0	4.2	13.1	21.8	65.9
Social Housing Assistance and Tenancy Support	809.6	811.1	0.2	4.2	12.5	197.3
Homelessness Services	250.0	265.4	6.2	...	2.3	N/A
Total	5,255.8	5,529.6	5.2	149.5	260.0	73.9
Home Care Service of New South Wales [(a)]						
Total	232.6	223.1	(4.1)	0.3	3.0	900.0
Aboriginal Housing Office						
Total	117.2	116.4	(0.7)	50.4	67.8	34.5
Home Purchase Assistance Fund						
Total	14.4	16.0	11.5	...	...	...
NSW Businesslink Pty Limited [(b)]						
Total	190.7	...	N/A	23.1	...	N/A
Office of the Children's Guardian [(c)]						
Service Group						
Office of the Children's Guardian	31.9	24.2	(24.2)	0.4	1.9	431.4
Total	31.9	24.2	(24.2)	0.4	1.9	431.4

(a) The decline in expenditure in 2014-15 is due to High Need Pool and Attendant Care clients transferring to services being delivered by NGOs, and funded through the Department of Family and Community Services. There is no reduction in resources and services across the cluster.

(b) The functions of NSW Businesslink Pty Limited will transfer to the Department of Family and Community Services from 30 June 2014.

(c) The decline in expenditure in 2014-15 is due to the increased number of Working With Children Checks experienced in 2013-14, and associated increased expenditure. This relates to the phasing in of mandatory checks, which are expected to stabilise from 2014-15.

Introduction

The Family and Community Services cluster supports vulnerable people and families to participate in social and economic life and build stronger communities. The cluster directly supports people across New South Wales through its own services and through funding non-government organisations to deliver specialist support services.

The cluster is the lead for achieving the following NSW 2021 goals:

- better protect the most vulnerable members of our community and break the cycle of disadvantage
- increase opportunities for people with disability by providing supports that meet their individual needs and realise their potential
- increase opportunities for seniors in New South Wales to fully participate in community life.

The cluster's responsibilities include ensuring that:

- children and young people are protected from abuse and neglect
- vulnerable and disadvantaged people have suitable, stable and sustainable accommodation
- people with disability are supported to realise their potential
- seniors have opportunities to participate fully in community life
- women and children are safe from domestic, family and sexual violence
- women have access to economic opportunities and participation.

Services

The cluster's key services, which are delivered in partnership with the non-government sector, include:

- support for people with disability so they can participate in their communities
- respite for people with disability and their carers
- specialist support services for people with disability including therapy, allied health and home modifications
- specialist accommodation for people with disability
- prevention and early intervention services that strengthen families by improving parenting and life skills
- child protection investigation and casework services to identify and protect children at risk of significant harm

- out-of-home care for children and young people who cannot live safely at home
- funding for community projects, sector development and capacity building
- keeping seniors connected to support social participation including information dissemination and programs to support healthy and active ageing
- specialist homelessness services for people who are homeless or at risk of homelessness
- tenancy management for public housing and assistance for registered community housing providers
- assistance for low income and disadvantaged people to move into private rental accommodation
- support for women and children escaping domestic and family violence
- assistance for women and girls through mentoring, and identifying training pathways and career opportunities.

2014-15 Budget Highlights

Protecting Children and Young People

A highlight of the 2014-15 Budget is an additional $500 million over four years for Safe Home for Life, a reform to better protect and support the most vulnerable children, young people and their families. In addition, the Government is continuing its investment in Keep Them Safe initiatives. Together, these will build the effectiveness of the child protection system and better support families.

Key initiatives include:

- $684 million over four years across the NSW Government to continue Keep Them Safe reforms designed to break systemic disadvantage, protect children from harm, and reduce the need for statutory intervention and out-of-home care, with further effort to ensure services and supports are appropriately targeted and configured
- $145 million over four years to support the transition of statutory care services to the non-government sector, with the aim of delivering better support and outcomes for children, young people, families and carers, and increasing caseworker capacity across the whole child protection system
- $178 million over four years to support additional services for the increasing number of children and young people in care. The Safe Home for Life reforms are intended to reduce further pressure on out-of-home care services, through increased restorations and permanency where safe, as well as early intervention and prevention supports to prevent entry into care

- $100 million over four years ($60 million capital and $39 million recurrent) to design and replace frontline technology systems. This will improve the productivity of caseworkers by enabling them to access information in a timely, modern and mobile way. This will allow caseworkers to spend more time with vulnerable families, and will facilitate greater sharing of information with the non-government sector
- $51 million over four years across the NSW Government to implement child protection legislative reforms to reduce growth in demand for statutory child protection services and over time build local service networks that reduce risk for vulnerable children, young people and families. It also includes responding to domestic and family violence, drug and alcohol abuse and untreated mental illness
- $26 million over four years to create 73 new casework support positions and expand Practice First, the Government's quality casework initiative, to an additional 10 sites. These additional para-professional staff will enable Community Services caseworkers to spend more time working face to face with families at risk, and more time dedicated to quality intervention.

Social Housing and Support for the Homeless

In 2014-15, key initiatives will include:

- $144 million for specialist homelessness services delivered by non-government organisations. This follows the Going Home Staying Home reform aimed at making services easier to access for clients, and delivering a better balance between early intervention, crisis and post-crisis support
- $166 million for tenancy management to improve social, economic and physical outcomes for social housing clients
- $170 million for Aboriginal housing, including:
  - $67 million for housing support under the National Partnership Agreement on Remote Indigenous Housing and through the Aboriginal Housing Office's own capital works program. The NSW Government is seeking to renegotiate some of the terms of the Agreement
  - $24 million to repair and maintain dwellings for the Aboriginal community housing sector and $9.2 million to reform and strengthen the sector under the NSW Build and Grow strategy.

Disability and Ageing Support

Total expenditure on disability and ageing support in 2014-15 will be $3.1 billion. This includes recurrent ($2.9 billion) and capital ($203 million) expenditure.

In 2014-15, key initiatives will include:

- $587 million ($482 million recurrent and $105 million capital) to deliver Ready Together, the reshaped Stronger Together Two commitment, to give more people greater choice and flexibility about how they live their lives, and the support to make decisions and plan for their future. Ready Together places people with disability, providers, and the disability service system across New South Wales in the best position to transition seamlessly to the National Disability Insurance Scheme (NDIS)
- $212 million for the community care support program, including home-based assistance and support for younger people with disability to continue living in their communities. The final value for the community care support program is subject to negotiating the funding allocations with the Commonwealth under the National Partnership Agreement on Transitioning Responsibilities for Aged Care and Disability Services
- $30 million for land acquisitions associated with the redevelopment of large residential centres in the Hunter region. The plans for the remainder of the project will be informed by further consultation with residents and families
- The NSW Government has reshaped the disability employment payroll tax rebate scheme with $6 million over three years from 2014-15 for employment enablement strategies to support and promote the employment of workers with an intellectual disability. This includes individual packages of support to develop people's job readiness skills through work-based training, a job readiness register, and support to build the capacity of employers to employ people with intellectual disability.

The Government remains committed to the implementation of the NDIS through reforms to the existing NSW disability system to increase choice and control for people with disability, and by supporting the Hunter trial.

Supporting Women

In 2014-15, key initiatives will include:

- $4.6 million in grants to continue the Staying Home Leaving Violence program across New South Wales supporting women and children escaping domestic violence to remain safely in their homes
- $2.9 million to better target high-need areas to assist women and children experiencing domestic violence under It Stops Here: Standing Together to End Domestic and Family Violence reform.

Service Group Statements

Community Support for People with Disability, their Family and Carers

Service description: This service group focuses on building skills, strengthening family and carer relationships by providing assistance with the activities of everyday living to enable people to live in their own home and to participate in economic and community life.

	Units	2011-12 Actual	2012-13 Actual	2013-14 Forecast	2013-14 Revised	2014-15 Forecast
Service measures:						
People in skill development and day programs	thous	13	13	15	14	15
People receiving respite services [(a)]	thous	67	24	18	25	26
People receiving personal Assistance [(a)]	thous	204	33	33	33	33
Employees:	FTE	595	578	563	617	602

(a) The decrease in the number of people receiving respite and personal assistance in 2012-13 is due to the Commonwealth assuming funding responsibility from July 2012 for non-Indigenous people 65 years and over and Indigenous people 50 years and over.

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Financial indicators:			
Total Expenses Excluding Losses	781,362	789,940	853,407
Total expenses include the following:			
Employee related	61,887	67,850	67,775
Other operating expenses	18,309	16,302	21,730
Grants and subsidies	698,656	703,099	759,885
Other expenses	1,554	1,554	1,511
Capital Expenditure	5,005	5,025	9,291

Short-term Interventions for People with Disability, their Family and Carers

Service description: This service group supports people with disability and carers, as well as older people to access services and community support in order to maximise independence, wellbeing and quality of life.

	Units	2011-12 Actual	2012-13 Actual	2013-14 Forecast	2013-14 Revised	2014-15 Forecast
Service measures:						
Families and children receiving support	thous	13	14	16	16	18
People accessing Transition To Work	thous	2.0	2.1	2.2	2.2	2.3
People receiving therapy and interventions [(a)]	thous	72	35	43	41	46
Seniors card holders	thous	1,009	1,274	1,096	1,353	1,432
Employees:	FTE	1,274	1,198	1,189	1,197	1,197

(a) The decrease in the number of people receiving therapy and interventions in 2012-13 is due to the Commonwealth assuming funding responsibility from July 2012 for non-Indigenous people 65 years and over and Indigenous people 50 years and over.

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Financial indicators:			
Total Expenses Excluding Losses	392,598	381,888	408,420
Total expenses include the following:			
Employee related	126,095	126,965	130,093
Other operating expenses	44,132	34,599	37,696
Grants and subsidies	214,854	211,764	229,383
Other expenses	2,563	2,563	2,491
Capital Expenditure	5,704	5,229	11,076

Supported Accommodation for People with Disability

Service description: This service group provides suitable accommodation and opportunities for personal growth and development for people with disability who have ongoing intensive support needs. This includes group home accommodation, individual accommodation support and a range of other accommodation options.

	Units	2011-12 Actual	2012-13 Actual	2013-14 Forecast	2013-14 Revised	2014-15 Forecast
Service measures:						
People accessing supported accommodation services [(a)]	thous	10.1	9.9	11.1	10.3	10.6
People accessing non 24/7 supported accommodation [(b)]	%	36	36	39	38	38
Supported accommodation services provided by NGOs [(c)]	%	74	75	76	76	79
Employees:	FTE	5,707	5,747	5,530	5,560	5,552

(a) Supported accommodation services for people with disability include a range of Government operated and funded services such as 24/7 and non 24/7 shared supported accommodation in a community setting.

(b) Percentage of total supported accommodation clients that access non 24/7 support. Non 24/7 support provides person centred support for people with disability living in their own homes such as drop-in support to enable people to remain in their own home.

(c) Percentage of total supported accommodation clients serviced by NGOs as a proportion of all supported accommodation clients.

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Financial indicators:			
Total Expenses Excluding Losses	1,506,763	1,516,676	1,630,570
Total expenses include the following:			
Employee related	543,403	569,522	576,328
Other operating expenses	149,928	128,673	146,069
Grants and subsidies	781,234	782,705	858,499
Other expenses	13,096	13,096	12,730
Capital Expenditure	132,540	109,661	182,960

Targeted Earlier Intervention for Vulnerable Children, Young People and Families

Service description: This service group supports vulnerable children, young people and their families to live better lives. It includes support services that intervene early to address family vulnerabilities and prevent escalation into or within the statutory child protection system, support services to reduce the incidence and impact of domestic violence against women and children, as well as broader services in communities.

	Units	2011-12 Actual	2012-13 Actual	2013-14 Forecast	2013-14 Revised	2014-15 Forecast
Service measures:						
Instances of service provided under Community Builders	thous	224	224	224	224	224
Staying Home, Leaving Violence Women and children supported [(a)]	thous	3.3	4.6	3.6	4.6	4.7
Child, Youth and Families services provided	thous	54	55	54	54	54
Calls to Domestic Violence Line [(b)]	thous	22.0	21.6	23.6	22.0	22.0
Families participating in Brighter Futures	thous	2.5	2.6	2.7	2.7	2.8
Employees: [(c)]	FTE	799	111	112	112	113

(a) The measure captures all service types, including children of clients supported by the program.

(b) 2011-12 Actual has been updated to reflect aged annual data, previously reported as 21.4.

(c) The decrease in FTEs between 2011-12 and 2012-13 is largely due to the transfer of caseworkers from the Brighter Futures program to the Strengthening Families program (with an increase in FTE reflected in 'Statutory Child Protection' service group), as well as a reallocation of regional management and corporate staff across other service groups.

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Financial indicators:			
Total Expenses Excluding Losses	245,798	246,243	257,658
Total expenses include the following:			
Employee related	13,040	13,254	13,489
Other operating expenses	8,085	6,836	9,950
Grants and subsidies	222,399	224,934	233,532
Capital Expenditure	4,232	4,772	4,080

Statutory Child Protection

Service description: This service group responds to reports of children at risk of significant harm (ROSH). It involves assessing and investigating reports of child abuse and neglect, and intervening, where appropriate, to ensure the safety, welfare and wellbeing of children at risk of significant harm.

	Units	2011-12 Actual	2012-13 Actual	2013-14 Forecast	2013-14 Revised	2014-15 Forecast
Service measures:						
Child and young person concern reports	thous	228.8	246.2	222.0	267.8	284.3
Children and young people involved in a child and young person concern report	thous	99.5	103.6	96.6	111.8	116.4
Children and young people reported at ROSH	thous	61.3	64.5	59.5	70.4	75.0
Children and young people at ROSH who received a face-to-face assessment or service [(a)]	%	36.1	36.4	38.0	36.9	37.5
Employees: [(b)]	FTE	2,270	2,656	2,688	2,725	2,760

(a) This measure includes those children and young people at ROSH receiving services and / or assessment, as such is higher than the figure stated on the Community Services Caseworker Dashboard, which reports on those children and young people at ROSH receiving an assessment only.

(b) The increase in FTEs between 2011-12 and 2012-13 is mainly due to the transfer of caseworkers from the Brighter Futures program to the Strengthening Families program, as previously noted.

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Financial indicators:			
Total Expenses Excluding Losses	445,601	444,073	451,091
Total expenses include the following:			
Employee related	298,126	308,947	316,334
Other operating expenses	96,578	94,870	82,435
Grants and subsidies	30,133	29,121	33,177
Capital Expenditure	6,620	7,465	15,966

Out-of-Home Care for Vulnerable Children and Young People

Service description: This service group supports vulnerable children and young people who cannot live safely with parent/s. Out-of-home care (OOHC) includes restoration, general foster care, kinship care, residential care, and adoptions delivered by the non-government sector and the Department of Family and Community Services. The service includes planning, monitoring and supporting non-government organisations (NGOs) to deliver services to children and young people in care.

	Units	2011-12 Actual	2012-13 Actual	2013-14 Forecast	2013-14 Revised	2014-15 Forecast
Service measures:						
Children in OOHC	thous	18.2	18.3	18.4	18.9	18.9
NGO statutory OOHC placements [(a)]	%	26	41	58	52	61
Average cost, all children [(b)]	$000	41	42	43	43	45
Employees: [(c)]	FTE	1,292	1,293	1,219	1,225	1,240

(a) Statutory OOHC accounts for about 70 per cent of the total OOHC population. 2011-12 Actual has been updated to reflect KiDS-CIW aged annual data, previously reported as 27 per cent.

(b) The 2013-14 Forecast figure has been updated since last Budget to more accurately reflect the average cost of children in OOHC, previously reported as 39.

(c) The 2013-14 Forecast figure has been updated since last Budget, previously reported as 1,121.

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Financial indicators:			
Total Expenses Excluding Losses	798,917	817,314	851,986
Total expenses include the following:			
Employee related	121,683	126,304	135,426
Other operating expenses	46,690	46,223	45,297
Grants and subsidies	621,238	639,797	663,093
Capital Expenditure	11,656	13,142	21,802

Social Housing Assistance and Tenancy Support

Service description: This service group covers housing assistance for people on low incomes or who are unable to access or maintain appropriate housing. This includes managing tenancies in public, community and Aboriginal Housing Office properties. It also includes providing private rental market assistance as an alternative to social housing and to assist people to transition out of social housing.

	Units	2011-12 Actual	2012-13 Actual	2013-14 Forecast	2013-14 Revised	2014-15 Forecast
Service measures:						
Households assisted in Social Housing [(a)]	thous	141.9	140.5	140.7	140.5	140.5
Households assisted to rent privately [(b)]	thous	22.1	18.1	16.0	19.0	20.0
Employees: [(c)]	FTE	1,830	1,914	1,916	2,343	2,340

(a) Includes the number of public housing tenancies managed by Housing NSW, Aboriginal Housing Office tenancies, and community housing tenancies as at 30 June.

(b) Excludes temporary accommodation which is reported separately under the 'Homelessness Services' service group.

(c) The 2013-14 Revised and 2014-15 Forecast includes NSW Land and Housing Corporation staff transferred from the Department of Finance and Services commencing August 2013.

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Financial indicators:			
Total Expenses Excluding Losses	755,634	809,637	811,060
Total expenses include the following:			
Employee related	191,428	264,265	270,679
Other operating expenses	82,383	77,015	70,056
Grants and subsidies	475,685	436,995	451,955
Capital Expenditure	6,992	4,200	12,487

Homelessness Services

Service description: This service group supports people who are homeless or at risk of homelessness. It includes crisis and medium-term accommodation, and prevention and early intervention services such as living skills, family support and employment support.

	Units	2011-12 Actual	2012-13 Actual	2013-14 Forecast	2013-14 Revised	2014-15 Forecast
Service measures:						
Households assisted with temporary accommodation	thous	14.1	13.1	11.5	14.3	14.3
People receiving assistance from a Specialist Homelessness Service	thous	53.5	52.0	53.5	52.0	54.0
Employees:	FTE	147	141	133	139	125

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Financial indicators:			
Total Expenses Excluding Losses	251,929	250,011	265,423
Total expenses include the following:			
Employee related	17,540	18,649	16,831
Other operating expenses	12,276	17,352	12,460
Grants and subsidies	220,084	214,010	234,510
Capital Expenditure	...	...	2,303

Financial Statements

Operating Statement

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Expenses Excluding Losses			
Operating Expenses -			
Employee related	1,373,202	1,495,756	1,526,955
Other operating expenses	458,381	421,870	425,693
Depreciation and amortisation	65,523	78,518	96,201
Grants and subsidies	3,264,283	3,242,425	3,464,034
Other expenses	17,213	17,213	16,732
TOTAL EXPENSES EXCLUDING LOSSES	**5,178,602**	**5,255,782**	**5,529,615**
Revenue			
Recurrent appropriation	4,901,593	4,755,748	5,095,683
Capital appropriation	168,919	145,664	229,316
Sales of goods and services	137,766	298,660	280,880
Investment revenue	10,710	10,902	9,353
Grants and contributions	9,747	30,863	13,284
Acceptance by Crown Entity of employee benefits and other liabilities	45,347	47,147	50,386
Other revenue	18,884	24,633	25,445
Total Revenue	**5,292,966**	**5,313,617**	**5,704,347**
Gain/(loss) on disposal of non current assets	(893)	371	(681)
Other gains/(losses)	(1,362)	20,485	(862)
Net Result	**112,109**	**78,691**	**173,189**

Balance Sheet

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Assets			
Current Assets			
Cash assets	255,995	309,832	323,481
Receivables	124,417	79,698	86,509
Inventories	265	290	290
Assets held for sale	1,696	1,250	1,250
Total Current Assets	**382,373**	**391,070**	**411,530**
Non Current Assets			
Receivables	55,657	18,150	15,314
Property, plant and equipment -			
Land and building	998,145	999,714	1,146,576
Plant and equipment	63,429	108,775	98,442
Intangibles	21,985	70,669	90,679
Total Non Current Assets	**1,139,216**	**1,197,308**	**1,351,011**
Total Assets	**1,521,589**	**1,588,378**	**1,762,541**
Liabilities			
Current Liabilities			
Payables	109,894	125,407	129,739
Provisions	152,855	143,666	142,009
Other	7,934	10	7,512
Total Current Liabilities	**270,683**	**269,083**	**279,260**
Non Current Liabilities			
Provisions	78,602	32,552	23,349
Other	...	5,832	5,832
Total Non Current Liabilities	**78,602**	**38,384**	**29,181**
Total Liabilities	**349,285**	**307,467**	**308,441**
Net Assets	**1,172,304**	**1,280,911**	**1,454,100**
Equity			
Accumulated funds	1,172,304	1,280,911	1,454,100
Total Equity	**1,172,304**	**1,280,911**	**1,454,100**

Cash Flow Statement

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Cash Flows From Operating Activities			
Payments			
Employee related	1,329,554	1,439,191	1,468,101
Grants and subsidies	3,264,283	3,242,425	3,464,034
Other	695,740	784,619	746,192
Total Payments	**5,289,577**	**5,466,235**	**5,678,327**
Receipts			
Recurrent appropriation	4,901,593	4,755,748	5,095,683
Capital appropriation	168,919	145,664	229,316
Sale of goods and services	137,685	350,713	277,145
Interest received	10,814	11,940	9,999
Grants and contributions	9,078	30,194	16,435
Cash transfers to the Crown Entity	...	(1,462)	...
Other	260,314	368,161	314,136
Total Receipts	**5,488,403**	**5,660,958**	**5,942,714**
Net Cash Flows From Operating Activities	**198,826**	**194,723**	**264,387**
Cash Flows From Investing Activities			
Proceeds from sale of property, plant and equipment	7,625	4,902	6,544
Purchases of property, plant and equipment	(165,889)	(144,144)	(198,418)
Other	(6,860)	19,655	(58,864)
Net Cash Flows From Investing Activities	**(165,124)**	**(119,587)**	**(250,738)**
Net Increase/(Decrease) in Cash	**33,702**	**75,136**	**13,649**
Opening Cash and Cash Equivalents	222,293	234,696	309,832
Closing Cash and Cash Equivalents	**255,995**	**309,832**	**323,481**
Cash Flow Reconciliation			
Net result	112,109	78,691	173,189
Non cash items added back	65,523	57,616	96,201
Change in operating assets and liabilities	21,194	58,416	(5,003)
Net Cash Flows From Operating Activities	**198,826**	**194,723**	**264,387**

Financial Statements

Operating Statement

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Expenses Excluding Losses			
Operating Expenses -			
Employee related	186,116	189,021	182,963
Other operating expenses	40,873	41,328	38,778
Depreciation and amortisation	2,628	2,228	1,326
TOTAL EXPENSES EXCLUDING LOSSES	**229,617**	**232,577**	**223,067**
Revenue			
Sales of goods and services	28,267	28,267	26,688
Investment revenue	5,370	4,796	5,503
Grants and contributions	196,700	199,923	192,509
Other revenue	635	635	567
Total Revenue	**230,972**	**233,621**	**225,267**
Gain/(loss) on disposal of non current assets	496	496	438
Other gains/(losses)	(191)	(191)	(191)
Net Result	**1,660**	**1,349**	**2,447**

Balance Sheet

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Assets			
Current Assets			
Cash assets	54,690	58,016	56,860
Receivables	5,232	5,001	5,042
Total Current Assets	**59,922**	**63,017**	**61,902**
Non Current Assets			
Other financial assets	22,143	21,822	24,655
Property, plant and equipment -			
Land and building	698	788	788
Plant and equipment	3,524	1,342	2,987
Total Non Current Assets	**26,365**	**23,952**	**28,430**
Total Assets	**86,287**	**86,969**	**90,332**
Liabilities			
Current Liabilities			
Payables	9,174	6,570	6,982
Provisions	29,289	24,752	25,152
Other	34	34	12
Total Current Liabilities	**38,497**	**31,356**	**32,146**
Non Current Liabilities			
Provisions	15,275	10,702	10,799
Total Non Current Liabilities	**15,275**	**10,702**	**10,799**
Total Liabilities	**53,772**	**42,058**	**42,945**
Net Assets	**32,515**	**44,911**	**47,387**
Equity			
Reserves	616	632	661
Accumulated funds	31,899	44,279	46,726
Total Equity	**32,515**	**44,911**	**47,387**

Cash Flow Statement

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Cash Flows From Operating Activities			
Payments			
Employee related	184,395	188,832	182,056
Other	62,374	62,887	60,157
Total Payments	**246,769**	**251,719**	**242,213**
Receipts			
Sale of goods and services	28,076	28,677	26,497
Interest received	2,605	2,381	2,670
Grants and contributions	196,700	199,923	192,509
Other	22,160	21,814	21,885
Total Receipts	**249,541**	**252,795**	**243,561**
Net Cash Flows From Operating Activities	**2,772**	**1,076**	**1,348**
Cash Flows From Investing Activities			
Proceeds from sale of property, plant and equipment	924	924	496
Purchases of property, plant and equipment	(3,000)	(300)	(3,000)
Net Cash Flows From Investing Activities	**(2,076)**	**624**	**(2,504)**
Net Increase/(Decrease) in Cash	**696**	**1,700**	**(1,156)**
Opening Cash and Cash Equivalents	53,994	56,316	58,016
Closing Cash and Cash Equivalents	**54,690**	**58,016**	**56,860**
Cash Flow Reconciliation			
Net result	1,660	1,349	2,447
Non cash items added back	(137)	(187)	(1,507)
Change in operating assets and liabilities	1,249	(86)	408
Net Cash Flows From Operating Activities	**2,772**	**1,076**	**1,348**

Financial Statements

Operating Statement

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Expenses Excluding Losses			
Operating Expenses -			
Other operating expenses	60,989	66,411	70,019
Depreciation and amortisation	14,058	13,984	14,424
Grants and subsidies	39,450	36,795	31,939
TOTAL EXPENSES EXCLUDING LOSSES	**114,497**	**117,190**	**116,382**
Revenue			
Sales of goods and services	43,027	49,239	48,652
Investment revenue	720	1,752	763
Grants and contributions	129,218	127,780	116,456
Total Revenue	**172,965**	**178,771**	**165,871**
Gain/(loss) on disposal of non current assets	200	(592)	200
Other gains/(losses)	...	(2,261)	...
Net Result	**58,668**	**58,728**	**49,689**

Balance Sheet

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Assets			
Current Assets			
Cash assets	33,455	39,880	38,518
Receivables	2,361	5,053	5,425
Total Current Assets	**35,816**	**44,933**	**43,943**
Non Current Assets			
Receivables	4,685	4,685	4,685
Property, plant and equipment -			
Land and building	1,295,120	1,370,104	1,464,524
Plant and equipment	570	173	2,727
Infrastructure systems	24,521	24,080	32,436
Total Non Current Assets	**1,324,896**	**1,399,042**	**1,504,372**
Total Assets	**1,360,712**	**1,443,975**	**1,548,315**
Liabilities			
Current Liabilities			
Payables	24,509	21,985	21,909
Provisions	152	22	22
Other	632	1,981	1,983
Total Current Liabilities	**25,293**	**23,988**	**23,914**
Non Current Liabilities			
Provisions	40	318	318
Total Non Current Liabilities	**40**	**318**	**318**
Total Liabilities	**25,333**	**24,306**	**24,232**
Net Assets	**1,335,379**	**1,419,669**	**1,524,083**
Equity			
Reserves	449,018	520,669	575,394
Accumulated funds	886,361	899,000	948,689
Total Equity	**1,335,379**	**1,419,669**	**1,524,083**

Cash Flow Statement

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Cash Flows From Operating Activities			
Payments			
Grants and subsidies	39,450	36,795	31,939
Other	60,562	65,832	69,579
Total Payments	**100,012**	**102,627**	**101,518**
Receipts			
Sale of goods and services	43,027	49,239	48,652
Interest received	720	1,752	763
Grants and contributions	102,368	103,672	116,456
Other	(500)	(652)	(886)
Total Receipts	**145,615**	**154,011**	**164,985**
Net Cash Flows From Operating Activities	**45,603**	**51,384**	**63,467**
Cash Flows From Investing Activities			
Proceeds from sale of property, plant and equipment	3,000	228	3,000
Purchases of property, plant and equipment	(49,042)	(60,517)	(67,829)
Net Cash Flows From Investing Activities	**(46,042)**	**(60,289)**	**(64,829)**
Net Increase/(Decrease) in Cash	**(439)**	**(8,905)**	**(1,362)**
Opening Cash and Cash Equivalents	33,894	48,785	39,880
Closing Cash and Cash Equivalents	**33,455**	**39,880**	**38,518**
Cash Flow Reconciliation			
Net result	58,668	58,728	49,689
Non cash items added back	(12,792)	(9,074)	14,424
Change in operating assets and liabilities	(273)	1,730	(646)
Net Cash Flows From Operating Activities	**45,603**	**51,384**	**63,467**

Financial Statements

Operating Statement

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Expenses Excluding Losses			
Operating Expenses -			
Other operating expenses	206	218	214
Grants and subsidies	1,146	...	2,149
Finance costs	13,627	13,627	13,138
Other expenses	514	514	504
TOTAL EXPENSES EXCLUDING LOSSES	**15,493**	**14,359**	**16,005**
Revenue			
Investment revenue	14,567	12,031	12,230
Other revenue	10	10	12
Total Revenue	**14,577**	**12,041**	**12,242**
Net Result	**(916)**	**(2,318)**	**(3,763)**

Balance Sheet

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Assets			
Current Assets			
Cash assets	198,004	148,268	144,554
Receivables	1,957	2,572	2,631
Other financial assets	84,784	135,045	129,808
Total Current Assets	**284,745**	**285,885**	**276,993**
Non Current Assets			
Other financial assets	15,071	12,542	10,715
Total Non Current Assets	**15,071**	**12,542**	**10,715**
Total Assets	**299,816**	**298,427**	**287,708**
Liabilities			
Current Liabilities			
Payables	278	278	277
Borrowings at amortised cost	6,954	6,954	6,946
Provisions	55	56	55
Total Current Liabilities	**7,287**	**7,288**	**7,278**
Non Current Liabilities			
Borrowings at amortised cost	127,836	127,836	120,890
Total Non Current Liabilities	**127,836**	**127,836**	**120,890**
Total Liabilities	**135,123**	**135,124**	**128,168**
Net Assets	**164,693**	**163,303**	**159,540**
Equity			
Accumulated funds	164,693	163,303	159,540
Total Equity	**164,693**	**163,303**	**159,540**

Cash Flow Statement

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Cash Flows From Operating Activities			
Payments			
Grants and subsidies	1,146	...	2,149
Finance costs	9,329	9,329	8,833
Other	720	683	720
Total Payments	**11,195**	**10,012**	**11,702**
Receipts			
Interest received	14,745	12,495	12,171
Other	10	10	12
Total Receipts	**14,755**	**12,505**	**12,183**
Net Cash Flows From Operating Activities	**3,560**	**2,493**	**481**
Cash Flows From Investing Activities			
Proceeds from sale of investments	5,691	195,000	180,000
Advance repayments received	110	65	28
Purchases of investments	(1,717)	(274,313)	(172,964)
Net Cash Flows From Investing Activities	**4,084**	**(79,248)**	**7,064**
Cash Flows From Financing Activities			
Repayment of borrowings and advances	(11,128)	(11,128)	(11,259)
Net Cash Flows From Financing Activities	**(11,128)**	**(11,128)**	**(11,259)**
Net Increase/(Decrease) in Cash	**(3,484)**	**(87,883)**	**(3,714)**
Opening Cash and Cash Equivalents	201,488	236,151	148,268
Closing Cash and Cash Equivalents	**198,004**	**148,268**	**144,554**
Cash Flow Reconciliation			
Net result	(916)	(2,318)	(3,763)
Non cash items added back	4,298	4,298	4,305
Change in operating assets and liabilities	178	513	(61)
Net Cash Flows From Operating Activities	**3,560**	**2,493**	**481**

Financial Statements [(a)]

Operating Statement

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Expenses Excluding Losses			
Operating Expenses -			
Employee related	3,764	111	...
Other operating expenses	152,185	155,585	...
Depreciation and amortisation	34,182	34,582	...
Finance costs	518	394	...
TOTAL EXPENSES EXCLUDING LOSSES	**190,649**	**190,672**	**...**
Revenue			
Sales of goods and services	186,415	195,718	...
Investment revenue	185	560	...
Grants and contributions	22,044	...	...
Other revenue	5,197	7,230	...
Total Revenue	**213,841**	**203,508**	**...**
Gain/(loss) on disposal of non current assets	...	(4)	...
Net Result	**23,192**	**12,832**	**...**

(a) The functions of NSW Businesslink Pty Limited will transfer to the Department of Family and Community Services from 30 June 2014.

Balance Sheet

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Assets			
Current Assets			
Cash assets	19,468	...	...
Receivables	16,217	...	...
Total Current Assets	**35,685**	**...**	**...**
Non Current Assets			
Property, plant and equipment -			
Land and building	513	...	...
Plant and equipment	8,695	...	...
Intangibles	95,215	...	...
Total Non Current Assets	**104,423**	**...**	**...**
Total Assets	**140,108**	**...**	**...**
Liabilities			
Current Liabilities			
Payables	104,827	...	...
Borrowings at amortised cost	10,672	...	...
Provisions	580	...	...
Total Current Liabilities	**116,079**	**...**	**...**
Non Current Liabilities			
Provisions	216	...	...
Total Non Current Liabilities	**216**	**...**	**...**
Total Liabilities	**116,295**	**...**	**...**
Net Assets	**23,813**	**...**	**...**
Equity			
Accumulated funds	23,813	...	...
Total Equity	**23,813**	**...**	**...**

Cash Flow Statement

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Cash Flows From Operating Activities			
Payments			
Employee related	3,764	111	...
Finance costs	518	671	...
Other	171,211	175,789	...
Total Payments	**175,493**	**176,571**	**...**
Receipts			
Sale of goods and services	186,415	195,718	...
Interest received	185	560	...
Grants and contributions	26,936	6,925	...
Other	19,537	11,991	...
Total Receipts	**233,073**	**215,194**	**...**
Net Cash Flows From Operating Activities	**57,580**	**38,623**	**...**
Cash Flows From Investing Activities			
Proceeds from sale of property, plant and equipment	...	213	...
Purchases of property, plant and equipment	(12,464)	(8,286)	...
Other	(39,469)	(42,534)	...
Net Cash Flows From Investing Activities	**(51,933)**	**(50,607)**	**...**
Cash Flows From Financing Activities			
Repayment of borrowings and advances	(2,280)	(12,952)	...
Net Cash Flows From Financing Activities	**(2,280)**	**(12,952)**	**...**
Net Increase/(Decrease) in Cash	**3,367**	**(24,936)**	**...**
Opening Cash and Cash Equivalents	16,101	24,936	...
Closing Cash and Cash Equivalents	**19,468**	**...**	**...**
Cash Flow Reconciliation			
Net result	23,192	12,832	...
Non cash items added back	34,182	34,582	...
Change in operating assets and liabilities	206	(8,791)	...
Net Cash Flows From Operating Activities	**57,580**	**38,623**	**...**

Introduction

The Office of the Children's Guardian works to protect children by promoting and regulating quality, child-safe organisations and services.

The Office of the Children's Guardian operates under the *Children and Young Persons (Care and Protection) Act 1998* and the *Child Protection (Working With Children) Act 2012*.

Services

The Office's key services are:

- administering the NSW Working With Children Check
- promoting and encouraging organisations to be safe for children through the provision of resources, training programs and monitoring and compliance activities
- registering, accrediting and monitoring designated agencies that provide statutory and voluntary out-of-home-care
- authorising the employment of children in prescribed settings.

2014-15 Budget Highlights

In 2014-15 the Office's key initiatives will include:

- $1.4 million to accredit and monitor non-government providers involved in the transfer of statutory out-of-home-care services from the Department of Family and Community Services to the non-government sector
- $1.7 million to develop the online registry, workflow management systems and further develop the portal to increase access to information held by the Office of the Children's Guardian including the Carers Register.

Service Group Statements

Office of the Children's Guardian[a]

Service description: This service group focuses on regulating and building the capacity of organisations to deliver quality child-safe services and programs and administering the state-wide Working With Children Check (WWCC) Program.

	Units	2011-12 Actual	2012-13 Actual	2013-14 Forecast	2013-14 Revised	2014-15 Forecast
Service measures:						
WWCCs completed	no.	n.a.	n.a.	n.a.	400,000	200,000
WWCC completed within 24 hours	%	n.a.	n.a.	n.a.	85	85
Children's employment authorities completed on time	%	n.a.	n.a.	n.a.	100	100
Employees:	FTE	n.a.	n.a.	n.a.	126	121

(a) The Office of the Children's Guardian was established as a separate government agency on 17 May 2013 and is reporting for the first time.

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Financial indicators:			
Total Expenses Excluding Losses	...	31,883	24,162
Total expenses include the following:			
Employee related	...	12,519	12,473
Other operating expenses	...	18,120	10,556
Grants and subsidies	...	409	350
Capital Expenditure	...	350	1,860

Financial Statements

Operating Statement

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Expenses Excluding Losses			
Operating Expenses -			
Employee related	...	12,519	12,473
Other operating expenses	...	18,120	10,556
Depreciation and amortisation	...	835	783
Grants and subsidies	...	409	350
TOTAL EXPENSES EXCLUDING LOSSES	**...**	**31,883**	**24,162**
Revenue			
Recurrent appropriation	...	3,654	10,079
Capital appropriation	...	...	1,373
Sales of goods and services	...	17,900	12,414
Investment revenue	...	240	205
Grants and contributions	...	6,752	...
Acceptance by Crown Entity of employee benefits and other liabilities	...	754	475
Other revenue	...	5	...
Total Revenue	**...**	**29,305**	**24,546**
Net Result	**...**	**(2,578)**	**384**

Balance Sheet

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Assets			
Current Assets			
Cash assets	...	7,036	6,864
Receivables	...	735	735
Total Current Assets	**...**	**7,771**	**7,599**
Non Current Assets			
Property, plant and equipment - Plant and equipment	...	695	813
Intangibles	...	1,191	2,150
Total Non Current Assets	**...**	**1,886**	**2,963**
Total Assets	**...**	**9,657**	**10,562**
Liabilities			
Current Liabilities			
Payables	...	2,254	2,254
Provisions	...	947	1,145
Other	...	...	323
Total Current Liabilities	**...**	**3,201**	**3,722**
Non Current Liabilities			
Provisions	...	4	4
Total Non Current Liabilities	**...**	**4**	**4**
Total Liabilities	**...**	**3,205**	**3,726**
Net Assets	**...**	**6,452**	**6,836**
Equity			
Accumulated funds	...	6,452	6,836
Total Equity	**...**	**6,452**	**6,836**

Cash Flow Statement

	2013-14 Budget $000	2013-14 Revised $000	2014-15 Budget $000
Cash Flows From Operating Activities			
Payments			
Employee related	...	11,566	11,800
Grants and subsidies	...	409	350
Other	...	18,217	11,506
Total Payments	**...**	**30,192**	**23,656**
Receipts			
Recurrent appropriation	...	3,654	10,079
Capital appropriation	...	...	1,373
Sale of goods and services	...	17,197	12,414
Interest received	...	240	205
Grants and contributions	...	6,752	...
Cash transfers to the Crown Entity	...	(320)	...
Other	...	1,823	1,273
Total Receipts	**...**	**29,346**	**25,344**
Net Cash Flows From Operating Activities	**...**	**(846)**	**1,688**
Cash Flows From Investing Activities			
Purchases of property, plant and equipment	...	(200)	(189)
Other	...	5,193	(1,671)
Net Cash Flows From Investing Activities	**...**	**4,993**	**(1,860)**
Net Increase/(Decrease) in Cash	**...**	**4,147**	**(172)**
Opening Cash and Cash Equivalents	...	2,889	7,036
Closing Cash and Cash Equivalents	**...**	**7,036**	**6,864**
Cash Flow Reconciliation			
Net result	...	(2,578)	384
Non cash items added back	...	835	783
Change in operating assets and liabilities	...	897	521
Net Cash Flows From Operating Activities	**...**	**(846)**	**1,688**