

## MEDIA RELEASE

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### **SERVICE NSW ROLLOUT A WIN FOR REGIONS**

Residents across regional NSW will soon have access to hundreds of government services under one roof with a comprehensive rollout of Service NSW Centres included in the 2017/18 NSW Budget.

Minister for Finance, Services and Property Victor Dominello said the \$20 million expansion of the Service NSW network, which includes 24 new centres in regional areas, underscores the popularity and success of the Service NSW model.

“Service NSW has dramatically changed the way that people interact with government, offering a new customer first approach. People simply love the service provided, and now even more regional communities will benefit,” he said.

“Gone are the days of excessive paperwork, copious phone numbers and duplication. Service NSW has transformed the customer experience by providing them with a 21<sup>st</sup> century one-stop shop service with access to over 970 transactions.”

The Budget allocated \$2.8 billion to the Department of Finance, Services and Innovation. Other major investments in the Budget include:

- \$177.7 million for the next phase of the Critical Communications Enhancement Program that will deliver a significantly enhanced Government Radio Network to help public safety, emergency, health and other personnel better protect communities;
- \$73 million to protect and enhance the Sydney Harbour foreshore, including heritage investment in Campbell’s Cove and Pyrmont Bridge;
- \$15 million to reinvigorate retail tenancies in The Rocks to revitalise the retail offering and drive enhanced visitation from tourists and locals;
- \$17 million for enhanced regulatory activities to support the new Compulsory Third Party Green Slip Scheme;
- \$9 million to maintain the NSW Government’s heritage stone buildings;
- \$8 million to regulate the private operator of the NSW land title system to ensure a stable transition and enhanced service levels and to support the transition to a paperless electronic based conveyancing system.

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